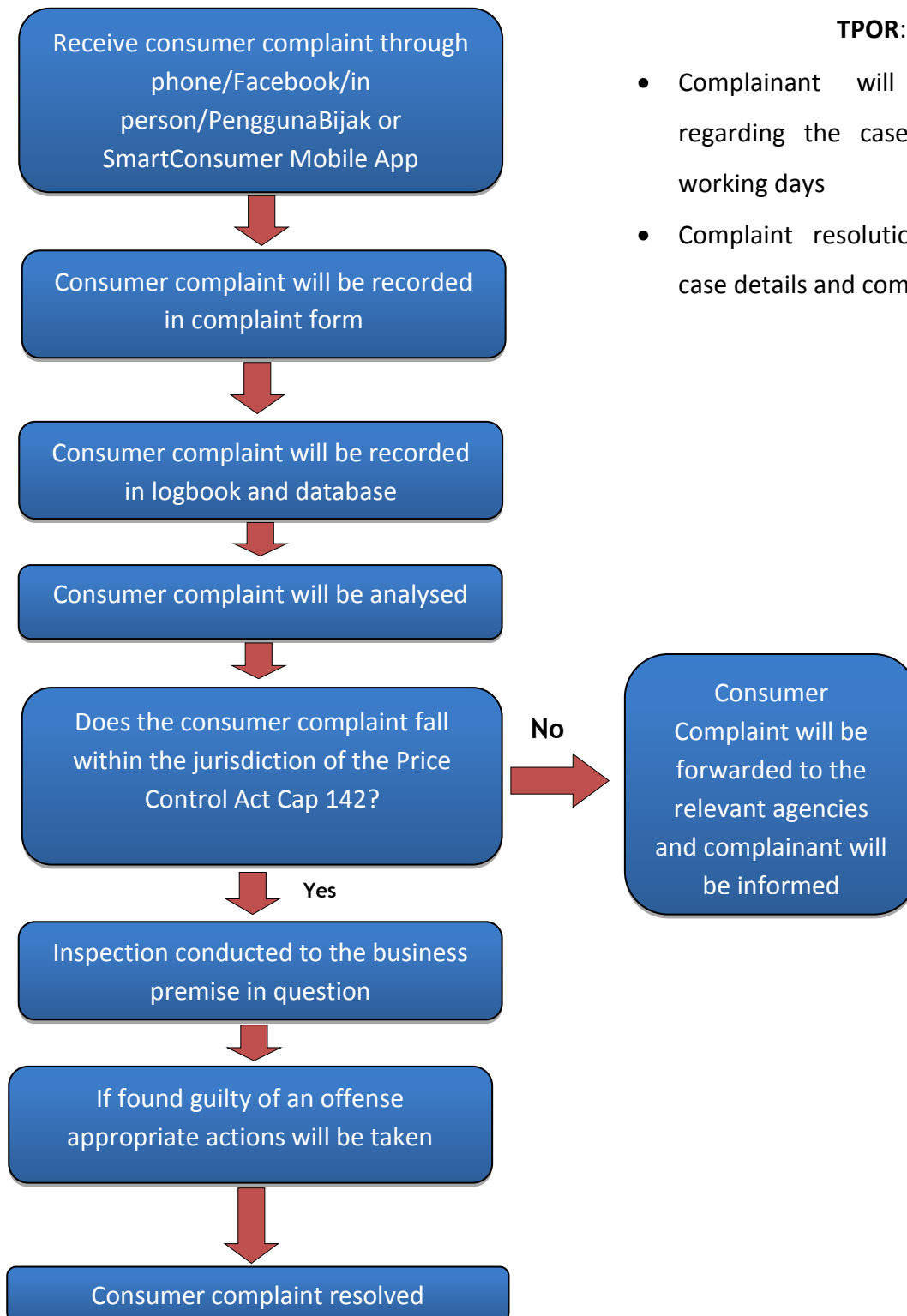


## Consumer Complaint Redress Flow Chart For Price Control



### TPOR:

- Complainant will be contacted regarding the case within five (5) working days
- Complaint resolution is subject to case details and complexity